



Philosophy of Care

HNS believes patients deserve care that is accessible, safe, effective, cost-efficient, considerate of their values and preferences, and respectful of their time and resources.

HNS believes providers should be able to make treatment decisions based on their own clinical judgments.

Providers have an obligation to provide medically necessary healthcare services to health plan members. Medically necessary care implies care that is necessary and appropriate for the condition, is within generally accepted standards of good care, and is for the benefit of the patient, not the caregiver.

HNS providers also have an obligation to ensure that care is provided in the most cost-efficient manner.

Health care plans/insurers that pay for care have right to expect services rendered to their members, by contracted providers, to be provided consistent with individual plan benefits, corporate medical policies, and to be delivered in the most cost-efficient manner.

HNS's Philosophy of Care can be summarized as:

“Treat and Release”; provide care to correct the presenting condition, bring the patient to maximum medical improvement, and discharge the patient from active care with appropriate instructions regarding maintenance/supportive care, self-care and prevention of future occurrences.

While HNS believes maintenance (wellness) and supportive care are essential to good health, these services are not covered by most HNS contracted health plans.